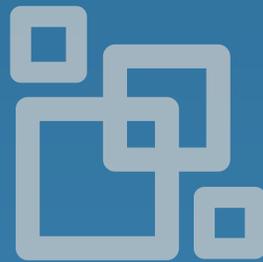


NORTH CAROLINA
LEAGUE OF
MUNICIPALITIES

2022
ANNUAL REPORT

The 2022 Annual Report from the North Carolina League of Municipalities is meant to provide a snapshot of our activities and member services. Emerging from COVID-19 and the challenges it created for the League and our members, provided the opportunity for shifting the way we deliver our member services across the state. We were able to combine traditional and new approaches to member outreach and general League operations.

The New Year also brought a new approach to the League's internal operations with Rose Vaughn Williams becoming the new Executive Director in December 2021 and several restructured departments, including the creation of the Technical Assistance for Cities department which houses the new American Rescue Plan (ARP) service lines dedicated to providing direct technical support to cities and towns. While nearly all League efforts were affected by the pandemic, our organization—and more importantly our member cities and towns—have overcome those challenges to be even stronger and more prepared for 2022 and beyond.



AMERICAN RESCUE PLAN

NCLM's continued work on the vital American Rescue Plan (ARP) remained noteworthy, given the legislation's size -- \$1.3 billion for N.C. cities and towns -- and varied efforts to make vital ARP information quickly accessible to members.

400+
phone calls



The League's in-house ARP team made more than 400+ phone calls in March and April 2022 to ensure municipalities were set to meet ARP requirements and deadlines.

ARP
Expert Tour



Traveled to 4 locations with 500+ officials representing 230 cities and towns.

TECHNICAL ASSISTANCE FOR CITIES

The Technical Assistance for Cities division, whose work includes research, municipal operations strategies and the League's programming and assistance related to the vital American Rescue Plan (ARP), experienced a busy 2022.

3 Major surveys:



On merit or cost-of-living adjustments, salaries, and annual budgets – with nearly 700 responses overall.

250+



Local government officials attended webinars on pertinent topics like state-distributed revenues and economic outlooks.

STRATEGIC COMMUNICATIONS & MEMBER ENGAGEMENT

The League's communications arm, expanded in staff size and role, became the Strategic Communications and Member Engagement (SCME) in 2022, and focused on member communications, marketing, events planning, education and more.

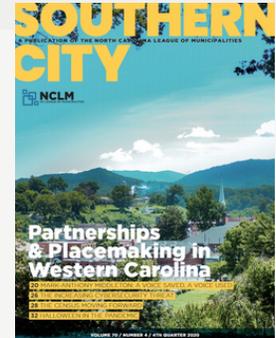


Nearly 500,000 website visits



12 Episodes

of Municipal Equation, the League's nationally acclaimed podcast covering topics from the American Rescue Plan to employee recruitment to economic angles on natural amenities.



4 Issues

of Southern City Magazine featuring member personalities, advocacy explainers, legislator Q & A, NCLM department updates, and more.

140+



Weekly Newsletters: League Letter, League Bulletin, and the AML Newsletter



Brought 400+ municipal officials together in-person in Wilmington at CityVision, the League's annual conference.

GOVERNMENT AFFAIRS

The Government Affairs (GA) team charted success after success in 2022, including one of the strongest legislative sessions ever for municipalities.

Town & State Dinner brought together 300+ municipal leaders and lawmakers creating direct conversation between the two levels of government.



8 out of 12

of its member-established, legislative goals achieved.



Beyond \$2 billion

Committed to local infrastructure.

Hosted Congressional Luncheons which connected municipal officials with members of Congress in a closer-to-home spirit.



LEGAL

The Legal team's regular but robust work included in-house advising of NCLM departments, the organization's Board of Directors, and three insurance pools. League attorneys also trained municipal officials through popular offerings including the organization's Advancing Municipal Leaders learning platform, including the on-demand Ethics for Municipal Officials course.



200+

legal consultations from 120 cities and towns

BUSINESS SERVICES

The League's Business Services team, whose work includes the handling of insurance questions and the programming of risk management programs, logged big numbers, with consultants having made 550+ member visits during the 2022 calendar year.

OPERATIONAL OUTREACH

All the while, its experience has driven NCLM training efforts proven to prevent and reduce accidents, injuries and risk exposures. Further, 50+ Property & Casualty pool members took advantage of five free hours of legal consultation through the organization's employment liability pre-loss program.



430

phone calls and visits with municipal staff in their towns

RISK MANAGEMENT SERVICES

WORKERS' COMPENSATION

The Workers Compensation Trust provides members with fair, competitive rates and personalized safety training to help reduce accidents, injuries and municipally focused risk exposures.

- 470 towns covered and premium audits
- More than 1,830 injury claims
- Because NCLM's adjusters only handle North Carolina claims the program consistently builds or maintains close-working relationships and smooth claims handling.

HEALTH BENEFITS TRUST

The Health Benefits Trust (HBT) is a self-insured, member-governed insurance pool that is 100% committed to providing the insurance coverage options that our member cities and towns need.

- 400+ member groups covering more than 10,000 lives for medical and/or vision and dental.
- 175 members attended 2 dental benefit webinars

PROPERTY AND CASUALTY

The Property & Casualty Trust has decades of proven service showing NCLM is the expert in North Carolina for municipal risk management.

- 420 cities and towns covered
- 2,700+ claims handled
- All the while, its experience has driven NCLM training efforts proven to prevent and reduce accidents, injuries and risk exposures. Further, 50+ Property & Casualty pool members took advantage of five free hours of legal consultation through the organization's employment liability pre-loss program.

RISK CONTROL FIELD SERVICES

The League's Risk Control Field Services division, whose work includes risk management consulting, training and insurance applications, recorded nearly 900 member contacts and activities in 2022. They included:

- 11 law enforcement agencies' completion of NCLM's popular Law Enforcement Risk Review; another 6 in progress with it.
- 14 fire departments became involved with Fire Service Risk Assessments
- 33 general risk management trainings were provided to members, including flagger training classes and trainings for OSHA compliance and safe driving
- 16,100 NeoGov risk reduction classes were completed by members

Thank You NCLM 2022 Annual Sponsors!



The North Carolina League of Municipalities is a member-driven organization representing the interests of cities and towns in the state. Through their collective efforts, League member cities and towns better serve their residents and improve quality of life.

For more than 100 years, the League has been one voice for cities and towns working for a better North Carolina.

WORKING AS ONE. ADVANCING ALL.